



# Dynamics 365 and Power Platform Community Conference

MAY 22 – 24, 2023  
Portorož, Slovenia, Europe



## Onboarding customers: Business Central, Teams, Viva

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# Business Central advantages

Microsoft cloud-based ERP system

Scalable and customizable system

Comprehensive functionality

Advanced reporting and analytics

Integration with other Microsoft products



# Successful onboarding experience

- Clear interface
- Onboarding materials
- Trainings
- Help Center
- Feedback
- Community
- Gamification



# Business Central onboarding tools

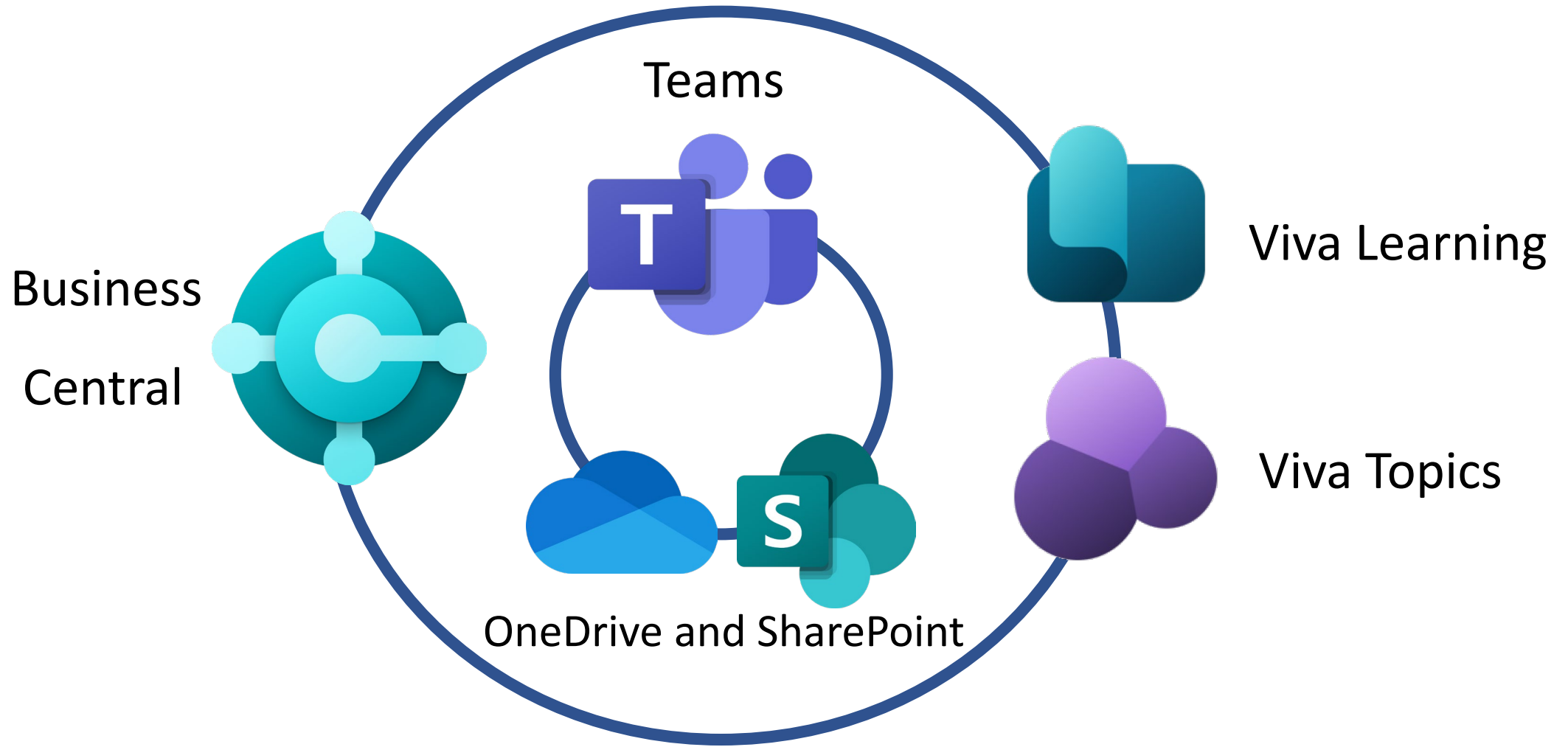
- User Settings and Profiles
- Tips and tricks
- Checklists
- Help
- Apps



Demo



# Microsoft infrastructure





Better together



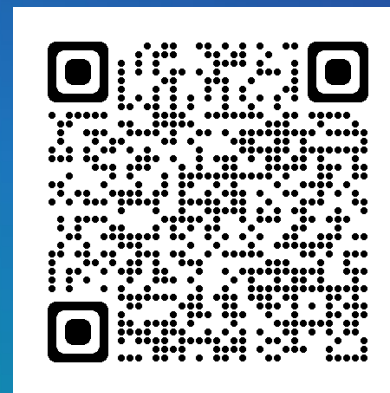
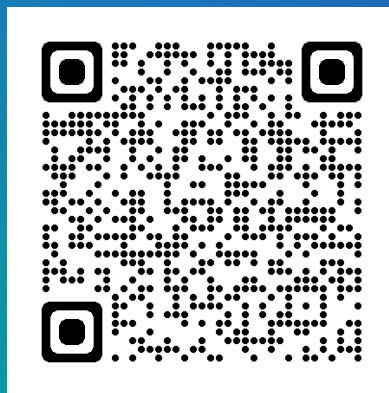
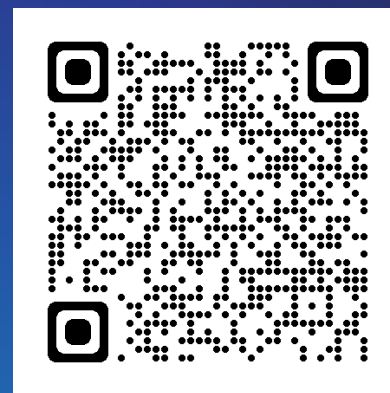
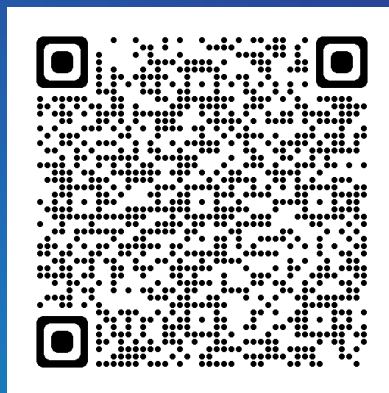
# Summary

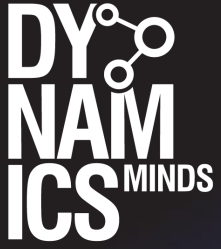
Requirements	Business Central	Other tools
Clear interface	User Settings and Profiles	-
Onboarding materials	Checklists, Tips and tricks	Viva Topics, Viva Learning
Trainings	Checklists: Tours, Learns	Teams recorded video
Help Center	Help	Viva Topics, Viva Learning, Teams files
Feedback	Feedback about product	Teams Forms
Community	-	Teams Channels
Gamification	-	Prices





# Resources





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# Thank you!



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